



End FGM
EUROPEAN NETWORK



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CULTURAL SENSITIVITY FOR PROFESSIONALS & WHY IT *MATTERS*

Lack of cultural sensitivity can be a huge barrier in accessing safe healthcare. This is especially true for Survivors of FGM. For lasting change and a world with safe access to care for everyone, some things must change at a systemic level.



MEDIATORS

Close cooperation between healthcare professionals & cultural mediators is key.

Mediators understand a patient's background, and can **form a bridge** between the patient and the provider.



INTERPRETERS

To minimise cultural & linguistic barriers and **facilitate communication**, health centres should work with interpreters and have them readily available if requested by a patient.

COMMUNITY

Involving community health workers as **an official part of the system** is a promising practice. They can understand the needs of their community and ensure there are no obstacles in accessing care.

TRAINING

Providing training for ALL healthcare professionals (nurses, midwives, doctors, psychologists etc.) prepares them for **better support**. That way, they know how to adapt care for Survivors of FGM.





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CULTURAL
SENSITIVITY &
OTHER KEY ISSUES?



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ON SUPPORT SERVICES!**



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